

3rd August 2009

To whom it may concern,

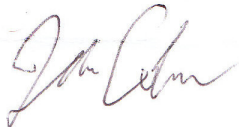
80:20 Management Consulting were referred to us two months ago to help us attain our Quality Assurance Certification. Our aim was to be certified as soon as possible due to a tender document coming up requiring us to be ISO 9001 certified.

Adrian showed us how to build a system that was effective, easy to manage and tailored to our business. To help us keep our costs down, Adrian showed us how to build and audit the system ourselves and how to interpret the ISO9001 Standard.

Thanks to 80:20 it only took us 3 weeks to complete the system and get successfully audited. Due to the confidence we had in our system we decided to go for our environmental certification straight after. Adrian performed a GAP analysis on our system and helped us complete what we were missing. The audit was successful and we are now looking at developing an OH&S Management System.

We would happily recommend Adrian and 80:20 Management Consulting to any business. Adrian was conscious of our costs and made himself available for any assistance we needed and attended our audits at no charge to help ensure things went smoothly

Yours sincerely



Jason Collier
Managing Director
Rapid Response Property Services